



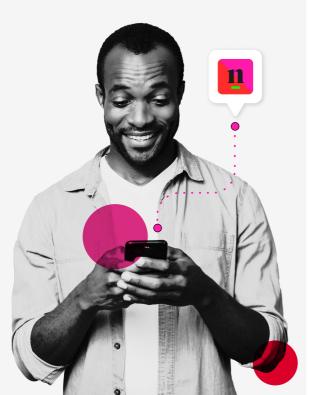
# 50% increase in take-up of sharesave scheme





#### THE COMPANY

- Established: 1934
- Industry:
  Casinos and gaming
- No. of employees: 10.000+



## THE CHALLENGE

- William Hill's employee sharesave scheme is an opportunity to share in business success and helps employees save for medium-long term goals in a simple, hassle-free way.
- Unfortunately, for many, the scheme triggered an immediate barrier caused by the perception that shares are too complicated and too much of a risk.
- William Hill and nudge partnered on a campaign to break down these barriers and drive take-up.



We really wanted to get the message across to our employees that the sharesave scheme offers a very simple, hassle-free way to save for their medium-long term financial goals. We were delighted with the highly personalized and creative way nudge supported us to achieve this and are even more delighted with the results!

Carole Daley

Reward and Benefits Manager, William Hill

#### THE SOLUTION

A three phase educational campaign to all employees using nudges (personalized and timely prompts).

The nudges included were:

- a 'primer'
- 'time-for-action'
- 'reminder' nudge to promote the scheme.
- nudge segmented employee data based on pyschological research of the main frictions and barriers for individuals when considering sharesave plans.
- Five variations of the 'time-for-action' nudge were created, with tailored content and designs, playing on the behavioral levers that would drive take-up, split by career stage and age.
- nudges were split again by previous participation in the sharesave scheme. A total of 12 nudges were issued.



### THE RESULTS



Highest new participant age group (38%)

£130 Average savings per person

£260,265 Total value of savings

### SHARESAVE TAKE-UP







2021 ProShare award winner: Most Effective Communication of an Employee Share Plan

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nudge is impacting:

300+ global clients

100+ countries

✓ 500k people



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